



# How to change phone number during login

In the following document you will learn how to change your telephone number during the login. Here you can access the CH-LOGIN portal <https://www.myaccount.eiam.admin.ch/>.

**A**

## CH-LOGIN - Enter confirmation code

**i** Enter the confirmation code (mTAN) we sent you via SMS

[Cancel](#) [Request new code](#) [Continue](#)

[Lost your mobile phone?](#) [Change phone number](#)

If you want to change your telephone number during the login, you can do this after entering your password and before entering the mTAN by clicking on "Change phone number".

**B**

## CH-LOGIN - Verify identity

**i** To verify your identity, please answer the security questions.

What is my first pet's name?

Where was my first residence?

What was my favorite subject in school?

[Cancel](#) [Continue](#)

Answer the security questions.

**C**

**Mobile number**  
Please enter your mobile phone number. You will receive an SMS with the code requested to continue.

Phone number \*

[Continue](#)

Enter your new telephone number.

**D**

**Mobile number**  
We have sent you a confirmation code to the following phone number: 0041791234567

Confirmation code \*

[Back](#) [Save](#)

Did not receive the code?  
[New code](#)

Enter the confirmation code from the SMS.

You have changed the phone number.

**END**