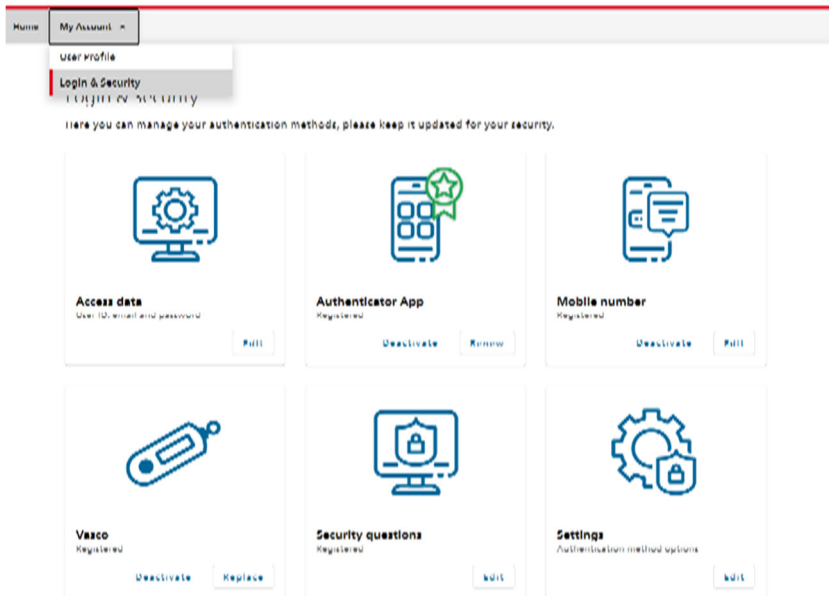




Instruction Vasco Digipass authenticator replacement order

In the following document you will learn how to order a replacement for your Vasco Digipass authenticator. Please log in to the CH-LOGIN portal at <https://www.myaccount.eiam.admin.ch/>



After logging in, click on "Authentication methods" on the left

Then click on "Replace" in the Vasco Digipass authenticator and select "Replace".

Re-enter your password

Vasco Digipass Authenticator

Currently registered. Would you like to order a new Vasco Token?

1 ————— 2 ————— 3

Re-enter Password Personal Data Review Data

To make changes, first please re-enter your password.

Password *

Field is required

Cancel **Continue**

Vasco Digipass Authenticator

Currently registered. Would you like to order a new Vasco Token?



If you can no longer use your current Vasco Digipass Authenticator, fill in the fields below to order a replacement. Please note: Your current Authenticator will be immediately disconnected from your account.

Email Address

st*****st@sy*****om.de

Reason for replacement *
Other

Given name *
Test

Last name *
Test

Address line 1 *
Adress

Address line 2

Country *
Switzerland

City * Zip code *
City 0000

Correspondence language
Deutsch

Approver Email Address *
approver@approver.com

Notes

Delivery type *
Standard

The standard delivery is within 3 days, while in case of express ordered till 09:00, the token will be delivered the same day (with extra costs).

Cancel

Continue

1. Fill in all the details here.
It is important to know and enter the e-mail address of the person approving.
2. Click on "Continue".

Vasco Digipass Authenticator
Currently registered. Would you like to order a new Vasco Token?

Re-enter Password **Personal Data** **Review Data**

Your Vasco Authenticator will be sent to the address below. You will receive it in a couple of days. Your current Authenticator will be immediately disconnected from your account.

Email Address
st*****st@sy*****om.de

Name
Test Test

Private address
Address
0000 City
Switzerland

Correspondence language
Deutsch

Approver Email Address
approver@approver.com

Notes

Reason for replacement
Other

Delivery type
Standard within 3 days

[Back](#) [Send order](#)

1. Please check your data again.
2. With "Send order" the order is sent to the approver.

Your request is sent to the approving person and the order is triggered. The device will be delivered by mail to the specified address (ID is required for receipt). The delivery can take up to 5 days.

Vasco Digipass Authenticator
Not registered. Would you like to register it?

Re-enter Password **Serial number** **Application selection** **Confirmation code**

You will find the serial number on the back of your Vasco Digipass Authenticator.

Serial number *

Field is required

[Cancel](#) [Continue](#)

1. Repeat the First Step and enter the serial number of your Vasco unit. This number is located on the back of the unit.
2. Go to the next step with "Continue".
3. If you received the Vasco Digipass authenticator via the order form, registration is complete after checking the serial number.