



PS (Platform Services)

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Please submit as scan by mail

Adaptation of my CH-LOGIN

I have already tried to log in to the Self-Admin portal <https://www.myaccount.eiam.admin.ch/> with my CH-LOGIN. Unfortunately this did not work.

My data:

| | |
|-----------------------------|--|
| Name, first name | |
| Street, house number | |
| Country, zip code, city | |
| Phone number (to reach you) | |
| E-mail address | |
| Login ID number | |

Option 1: I forgot my password and security questions - please reset my security questions so I can access my account again.

Option 2: Please reset my 2nd factor (SMS confirmation code / Authenticator App) so I can reset it.

Option 3: Please adjust the following data:

Mobile phone number:

| | |
|-------------------------------|-------------------------|
| Deposited mobile phone number | New mobile phone number |
| | |

E-mail address

| | |
|--------------------------|-------------------|
| Deposited e-mail address | New email address |
| | |

Option 4: Please close my account - I am aware that this will prevent me from accessing data linked to this account in the specialist applications. This is final and cannot be reversed. If the access is needed again, a new onboarding is necessary with all specialist applications.

Place, date

Signature

Enclosures: scan / photo of my official passport / ID



Fill-in instructions:

- Please fill in the section "My data" completely.
 - You received the login ID number by mail when you registered your CH-LOGIN. It starts with CH.....
- Please choose only one option to customize your CH-LOGIN
- Please do not forget to sign the document and include a photo or scan of your passport/ID in your reply
- Please submit the documents (form + ID) as a reply to the mail you received. This way we can match them directly to your support request. Also, please do not change the subject of this mail.
- The documents you submit are used exclusively to identify you and thus help to prevent any adjustments to your account from being requested by third parties. Of course we treat your data confidentially and do not pass them on.