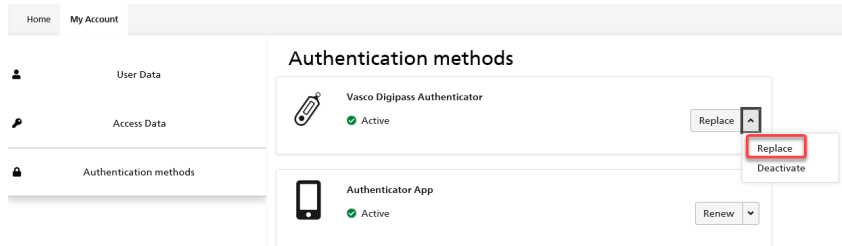




Instruction Vasco Digipass authenticator replacement order

In the following document you will learn how to order a replacement for your Vasco Digipass authenticator. Please log in to the CH-LOGIN portal at <https://www.myaccount.eiam.admin.ch/>



After logging in, click on "Authentication methods" on the left

Then click on "Replace" in the Vasco Digipass authenticator and select "Replace".


Re-enter your password

1. Fill in all the details here. It is important to know and enter the e-mail address of the person approving.
2. Click on "Continue".

Vasco Digipass Authenticator replacement order

i Your Vasco Authenticator will be sent to the address below. You will receive it in a couple of days. Your current Authenticator will be immediately disconnected from your account.

Name	Andreas
Last name	Tscherniwetz
Email Address	an*****tz@bi*****in.ch
Private address	Alte Strasse 1 1006 Bern Switzerland
Correspondence language	DE
Approver Email Address	ed*****in@bi*****in.ch
Notes	
Reason for replacement	Other
Delivery type	Standard within 3 days

Cancel  Edit **Send Order request**

1. Please check your data again.
2. With "Send order request" the order is sent to the approver.

Your request is sent to the approving person and the order is triggered. The device will be delivered by mail to the specified address (ID is required for receipt). The delivery can take up to 5 days.

Register existing Vasco Digipass Authenticator

i Please note that registration is only possible with a Vasco Digipass Authenticator from the Swiss Federal Administration. A Vasco Digipass authenticator ordered via eIAM MyAccount must also be registered here in order to activate it for eIAM.

Please enter the serial number of your Vasco Digipass authenticator. You will find the serial number on the back of your device.

Serial number (S/N)

Cancel **Continue**

1. Enter the serial number of your Vasco unit. This number is located on the back of the unit.
2. Go to the next step with "Continue".
3. If you received the Vasco Digipass authenticator via the order form, registration is complete after checking the serial number.